



State of Illinois
Illinois Commerce Commission
Service Quality for Telecommunications Carriers
Code Part 730.115
Quarterly Filing

CIMCO Communications, Inc.
for quarter ending March 31, 2006

| Performance Data | January | February | March | Quarterly Average |
|--|----------|----------|----------|-------------------|
| A. Operator Answering Time - Toll and Assistance [730.510(a)(1)] | 0.00 | 0.00 | 0.00 | 0.00 |
| B. Operator Answer Time - Information [730.510(a)(1)] | 0.00 | 0.00 | 0.00 | 0.00 |
| C. Repair Office Answer Time [730.510(b)(1)] | 38.00 | 43.00 | 41.00 | 40.67 |
| D. Business or Customer Service Answer Time [730.510(b)(1)] | 29.00 | 26.00 | 30.00 | 28.33 |
| E. Percent of Service Installations [730.540(a)] | 0.00% * | 0.00% * | 0.00% * | 0.00% * |
| F. Percent of Out of Service Lines Repaired in < 24 Hours [730.535(a)] | 88.90% * | 92.30% * | 86.40% * | 89.10% * |
| G. Trouble Reports per 100 Access Lines [730.545(a)] | 6.50 * | 4.90 | 6.00 | 5.80 |
| H. Percent Repeat Trouble Reports [730.545(c)] | 10.90% | 11.50% | 11.10% | 11.10% |
| I. Percent of Installation Trouble Reports [730.545(f)] | 2.90% | 5.30% | 8.40% | 3.00% |
| J. Missed Repair Appointments [730.545(h)] | 6 | 5 | 8 | 6 |
| K. Missed Installation Appointments [730.540(d)] | 0 | 0 | 0 | 0 |

Comments

Code Part 730 A. and B. -- ILEC provides Operator Services (Toll Assistance and Information)
Code Part 730 E. and K. -- Statistics for these measures not available



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